



VACANCY

REFERENCE NR	:	VAC00390/25
JOB TITLE	:	Senior: Release Management
JOB LEVEL	:	D2
SALARY	:	R 620 597 - R 930 895
REPORT TO	:	Lead Consultant Implementation Services
DIVISION	:	Application Development and Maintenance
DEPARTMENT	:	IFASS: SIMS
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The Release Manager plays a critical role in ensuring the smooth and efficient delivery of software releases, enabling organizations to deliver value to customers more rapidly and reliably. Manage all changes that impact on IT's ability to deliver services through a formal, centralised process of approval, to ensure that the IT infrastructure stays aligned to business requirements with a minimum of risk and also provide the configuration information to all users to prevent faults occurring due to incorrectly configured items and pursue operational excellence.

Key Responsibility Area

- Ensure that communication regarding approved changes and release notes are distributed to all stakeholders in order to maintain optimum service level agreements.
- Provide input to the IT release process for all environments in order to track IT changes from different environments to minimize production discrepancies.
- Implement the IT Change Control process to maximise consistencies in service delivery.
- Maintains the Definitive Software Library (DSL) and CMDB of all applications within production, testing and QA to enhance optimum systems performance.
- Implement and review the process by which licenses are reconciled to deployment in order to identify and report on compliance exposures and facilitate the process of obtaining maximum compliance standards.
- Implement, review and maintain the Release Management process.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Computer Science, Information Technology - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.

Certification: ITIL Practitioner Certificate is required. Advanced DevOps and Agile Project Management is an added advantage.

Experience: 6 - 7 years' experience in an IT change, software release and configuration environment as a specialist. Experience with DevOps release management tools, version control systems, CI/CD pipelines, DevSpaces, Configuration management tools, OpenShift and other relevant technologies is highly desirable, Experience in a supervisory or team leader role.

Technical Competencies Description

ICT recognised Project management ICT service delivery and performance management and monitoring. Risk & Issue management. Financial management principles /methodology. ICT business environment and landscape. Policy Review & Implementation. Basic Financial Management. Project management within governing policies, procedures and guidelines. Customer management services. Information Management. Statistical and analytical principles and processes. Configuration Management. ITIL framework. IT Governance framework, e.g. COBIT. Familiarity with DevOps principles, practices, and methodologies, including CI/CD, Agile. Technical Skills ITIL Proficiency in version control systems such as Gitlab. Experience in CI/CD pipeline tools, e.g. Tekton, Gitlab DevSpaces (e.g. scripts for release automation (e.g. Gitlab, Jenkins). OpenShift Containerisation (e.g. Kubernetes, Docker). Understanding of software development principles and practices. Advanced DevOps (principles, practices and methodologies).

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 20 June 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.